

**MAIN OFFICE**

PO Box 12613  
 Salem, OR 97309  
 Toll-free: 800-285-5461  
 Phone: 503-371-8667

**CLAIMS OFFICE**

PO Box 23879  
 Tigard, OR 97281  
 Toll-free: 800-305-1736  
 Phone: 503-670-7066

**CONTACT SHEET**

Sign in at [www.sdao.com](http://www.sdao.com) to access the full staff directory online.

**PROPERTY/CASUALTY  
 CLAIMS**

[claims@sdao.com](mailto:claims@sdao.com)  
 Fax: 503-620-9817

**Ron Downs**  
 General Counsel /  
 Director of PC Claims  
 800-285-5461 ext. 120  
[rdowns@sdao.com](mailto:rdowns@sdao.com)

**Jens Jensen**  
 Property/Casualty Claims  
 Manager  
 800-305-1736 ext. 234  
 (m) 971-777-5177  
[jjensen@sdao.com](mailto:jjensen@sdao.com)

**WORKERS'  
 COMPENSATION  
 CLAIMS**

[wc@sdao.com](mailto:wc@sdao.com)  
 Fax: 503-620-6217

**Scott Neufeld**  
 Chief Operating Officer  
 800-285-5461 ext. 108  
[sneufeld@sdao.com](mailto:sneufeld@sdao.com)

**Gina Wescott**  
 Workers' Compensation  
 Claims Manager  
 800-305-1736 ext. 223  
 (m) 503-680-8904  
[gwescott@sdao.com](mailto:gwescott@sdao.com)

**UNDERWRITING**

[underwriting@sdao.com](mailto:underwriting@sdao.com)

**Chris Hill**  
 Underwriting Manager  
 800-285-5461 ext. 104  
[chill@sdao.com](mailto:chill@sdao.com)

**PRE-LOSS LEGAL**

Fax: 503-400-3090

**Spencer Rockwell**  
 Assistant General Counsel  
 800-285-5461 ext. 132  
[srockwell@sdao.com](mailto:srockwell@sdao.com)

**CONSULTING SERVICES**

**Shanta Carter**  
 Consulting Services  
 Administrator  
 (m) 509-440-3018  
[scarter@sdao.com](mailto:scarter@sdao.com)

**EMPLOYEE BENEFITS**

Fax: 503-371-4781

**Shelly Barker**  
 Employee Benefits  
 Administrator  
 800-285-5461 ext. 109  
[sbarker@sdao.com](mailto:sbarker@sdao.com)

**RISK MANAGEMENT**

[riskmanagement@sdao.com](mailto:riskmanagement@sdao.com)

**Scott Neufeld**  
 Chief Operating Officer  
 800-285-5461 ext. 108  
[sneufeld@sdao.com](mailto:sneufeld@sdao.com)

**Dan Davenport, ARM**  
 Risk Manager  
 800-285-5461 ext. 118  
[ddavenport@sdao.com](mailto:ddavenport@sdao.com)

**MEMBER SERVICES**

[memberservices@sdao.com](mailto:memberservices@sdao.com)

**Jennifer Quisenberry**  
 Director of Association  
 Services  
 800-285-5461 ext. 125  
[jquisenberry@sdao.com](mailto:jquisenberry@sdao.com)

**ADVISORY SERVICES**

**David Ulbricht**  
 Director of Advisory Services  
 (m) 503-701-7774  
[dulbricht@sdao.com](mailto:dulbricht@sdao.com)

**HR CONSULTING SERVICES**

**Monica Harrison**  
 Human Resources Manager  
 800-285-5461 ext. 130  
[mharrison@sdao.com](mailto:mharrison@sdao.com)