**Supplemental question for Sr. Claims Consultant with SDAO**

Please provide your responses to these supplemental questions and include them with your other application materials.

1. Clearly outline your previous experience as a claims adjuster managing the full cycle of insurance claims.
2. Please outline/explain your philosophy as to what providing exceptional customer service is when working as a claims consultant/adjuster. How would you provide exceptional customer service to our members?
3. What is it about the position of Sr. Claims Consultant with SDAO that interests you and prompted you to apply for this position?
4. Have you had experience working virtually or on a hybrid work schedule? Please explain and tell us how you would succeed in the position of Underwriter when you are working remotely.
5. We require all new employees to work in office full-time during the probationary period. Are you agreeable to working in the office full time during your probationary period?

Please provide your full application packet to [hr@sdao.com](mailto:hr@sdao.com). All application packets must be received by 5:00 pm, February 11 2022 for consideration.

For questions, please contact hr@sdao.com